How to book Parent Teacher Interviews using the Family App

XUNO allows you to book times for Parent Teacher Interviews with your children's teachers and/or coordinators. You can easily see the available times for each teacher, and select the times to suit your schedule. XUNO's Autobook feature will work out the best times for most of your bookings, which can make the process a breeze if you need to book with multiple teachers.

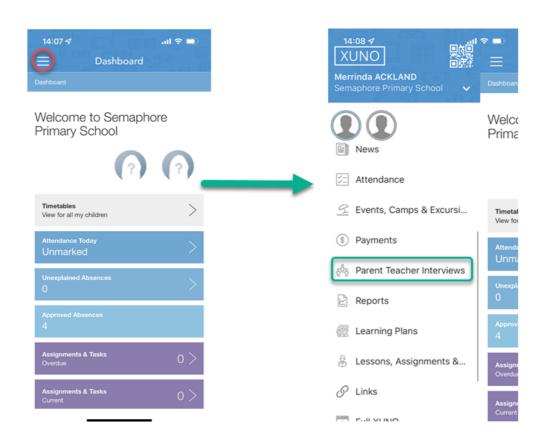
Who is this article for?

Parents/carers wishing to book Parent Teacher Interview slots for their children using the XUNO Family App. You can also book interview times using the XUNO Web Portal - see this article (//docs.xuno.com.au/article/266-portal-how-to-book-parent-teacher-interviews) for instructions.

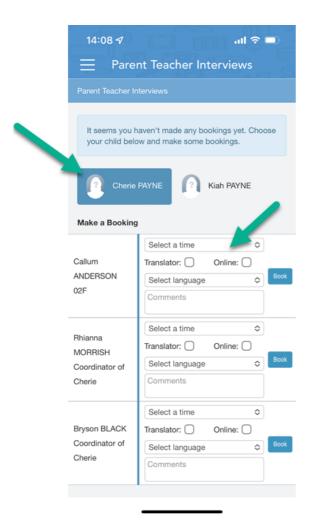
How to book your children's Parent Teacher Interviews

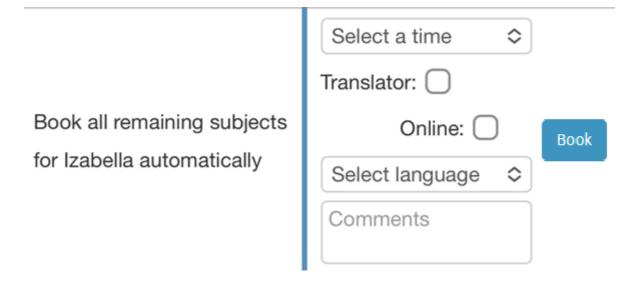
Option 1: Book times for each child's teacher or coordinator individually

1. Tap the three horizontal lines at the top left of your XUNO Family App screen, then scroll down and select **Parent Teacher Interviews** from the menu.



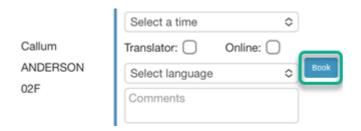
- 2. You will see the teachers or coordinators your child can book a Parent Teacher Interview in the bottom half of the screen. If you have more than one child at the school, one will be highlighted when you first enter the Parent Teacher Interviews screen. You can easily switch between each child by tapping on their name.
- 3. Note that your school may have slightly different options available, depending on whether or not Translators or Online interviews are available.
- 4. Tap the **Select a time** dropdown menu to choose a time slot that suits you for this teacher or coordinator.



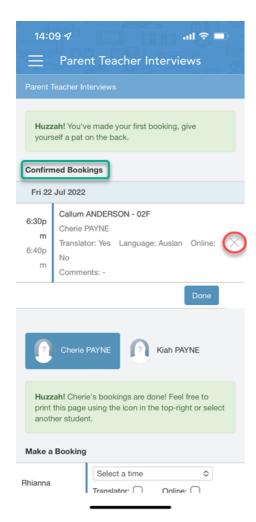


If your school has enabled the option to request a translator, you may request one by ticking the **Translator** checkbox and choosing your language from the **Select language** menu. If your language does not appear in the menu, please add it in the comments or contact the school directly.

- 5. If your school has enabled the option to request that the interview be conducted online, tick the **Online** checkbox.
- 6. If your school has enabled comments, tap in the **Comments** text box and enter your message to the teacher or coordinator.
- 7. Tap the **Book** button as shown below to save this booking.



- 8. Repeat the above steps to complete all required bookings for all your children. XUNO will update the available times for each teacher as you save your bookings, so that you cannot double-book yourself with two teachers at one time.
- 9. You will see your confirmed appointments at the top of the screen after they are booked. If you need to cancel a booking, use the X icon to delete it.



Option 2: Using XUNO's Autobook feature

- 1. If your child has more than one teacher to book Parent Teacher Interviews for, you will see the option to Autobook appointments. This will be at the bottom of the list of available teacher and coordinator booking slots.
- 2. To use Autobook, tap on the **Select a time** menu to choose a time that suits you for your first interview.
- 3. If your school has enabled the option to request a translator, you may request one by ticking the **Translator** checkbox and choose your language from the **Select language** dropdown menu. If your language does not appear in the menu, please add it in the comments or contact the school directly.
- 4. If your school has enabled the option to request that the interview be conducted online, tick the **Online** checkbox.
- 5. If your school has enabled comments, tap in the **Comments** text box and enter your message to the teacher or coordinator.
- 6. Tap the **Book** button to save all bookings. XUNO will take into account all other bookings you have made for any of your children, and will book your appointments in as close together as possible

using each teacher's availability. Note that Autobook only works for teacher interview bookings, not for coordinator bookings as it is not assumed that all parents will want to book to see the coordinators.

Still need help? Contact Us (#)

Last updated on October 11, 2022

© XUNO (http://docs.xuno.com.au) 2023.